



## REGIONAL SOLUTIONS OFFICE GOVERNOR KATE BROWN

### TEMPORARY LAYOFFS, CLOSURES & UNEMPLOYMENT INSURANCE

#### COVID-19 Related Business Layoffs, Closures & UI Benefits

This page from the Oregon Employment Department provides general guidance, FAQs, resources, and Press Releases on COVID-19 Related Business Layoffs, Closures, and Unemployment Insurance Benefits for employers, workers, and job seekers.

<https://www.oregon.gov/employ/Pages/COVID-19.aspx>

#### COVID-19 Scenarios & Benefits Chart

This chart from the Oregon Employment Department provides a comprehensive list of possible scenarios and applicable Employer Paid Sick Leave and Unemployment Insurance benefits available for employees impacted by COVID-19.

[https://www.oregon.gov/employ/Documents/EDPUB190\\_0320.pdf](https://www.oregon.gov/employ/Documents/EDPUB190_0320.pdf)

#### Information for Employers Considering Layoffs

Information and resources for employers considering a layoff of workers due to business interruption.

<https://www.oregon.gov/highered/institutions-programs/workforce/Pages/workforce-employers-layoffs.aspx>

#### Oregon Rapid Response & Layoff Aversion Information & Contacts

Business closures and worker layoffs can occur for a variety of reasons including the potential threat posed by COVID-19. If there is an indication that the business closing or layoff might be averted, Oregon's Dislocated Worker Unit, in conjunction with the local Rapid Response Teams and other partners can provide technical assistance to interested parties to investigate possible layoff aversion strategies.

<https://www.oregon.gov/highered/institutions-programs/workforce/SiteAssets/Pages/workforce-employers-before-decision/Oregon%20Rapid%20Response%20and%20Layoff%20Aversion%20Information%20and%20Contacts.pdf>

#### Work Share Layoff Aversion Program

When times are tough, Work Share provides Oregon businesses an alternative to layoffs. This newly streamlined program allows employers to leverage unemployment insurance (UI) to subsidize a portion of lost wages for employers whose work time is reduced due to market downturns or other business stressors.

<https://www.oregon.gov/employ/Businesses/WorkShare/Pages/Work%20Share%20Home%20Page.aspx>

### UNEMPLOYMENT INSURANCE (UI)

#### Unemployment Insurance Benefits

The Oregon Employment Department provides Unemployment Insurance (UI) benefits to most workers who are out of work through no fault of their own. To get benefits, workers must meet some requirements. In general, to receive UI benefits for a week, you must be able to work, be available for work, and look for work you can do.

<https://secure.emp.state.or.us/ocs4/index.cfm?u=F20200322A121231B2635609.39663&lang=E>

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## **Employment Department Temporary Rules for UI Benefits Flexibility**

The unemployment insurance system aims to help workers and businesses, and the communities they are in, during times of disrupted employment. This rule sets out unemployment insurance provisions applicable to the unique situations arising due to COVID-19 and the actions to slow its spread.

<https://www.oregon.gov/employ/Documents/OAR%20471-030-0070-temporaryrule.pdf>

## **How to File an Initial Claim for UI Benefits**

Watch an informational video on how to file an initial claim for Unemployment Insurance Benefits.

<https://www.oregon.gov/employ/Pages/Unemployment-Insurance-Videos.aspx>

## **How to File a Weekly UI Claim**

Watch an informational video on how to file your weekly claim for Unemployment Insurance Benefits.

<https://www.oregon.gov/employ/Pages/Unemployment-Insurance-Videos.aspx>

## **Online Claim System**

Access to file for weekly benefits, view the status of your claim, change your PIN, sign up for Electronic Deposit of UI benefits, etc.

<https://secure.emp.state.or.us/ocs4/index.cfm?u=F20200311A092508B69498364.1356&lang=E>

## **Weekly Claim Line Phone List**

For those unable to file their weekly claim through the Online Claim System, this list offers Weekly Claim Line phone numbers for all of Oregon.

<https://secure.emp.state.or.us/ocs/wcl/?lang=E>

## **UI Claimant Handbook**

This handbook explains what you need to know while claiming Unemployment Insurance (UI) benefits.

[https://www.oregon.gov/EMPLOY/Unemployment/Claimant\\_Handbook/Pages/default.aspx](https://www.oregon.gov/EMPLOY/Unemployment/Claimant_Handbook/Pages/default.aspx)

## **Unemployment Insurance FAQ**

Save time on the phone by first checking this page of Frequently Asked Questions to see if the answer you are looking for is available online.

<https://www.oregon.gov/employ/Unemployment/Pages/UI-FAQ.aspx>

## **Videos on Unemployment Insurance Tips**

Watch informational videos with tips and answers about related to Unemployment Insurance, including how to file initial and weekly claims, what is a waiting week, how to sign up for Direct Deposit of UI benefits, working while claiming UI benefits, and more.

<https://www.oregon.gov/employ/Pages/Unemployment-Insurance-Videos.aspx>

## **Tips for Calling Unemployment Insurance**

You can file an initial claim for UI benefits over the phone by calling 877-345-3484. Be aware that there may be significant wait times on the phone due to heavy demand, so file online if at all possible at [www.oregon.gov/employ](http://www.oregon.gov/employ). Before you call, have your social security number ready and your Complete Work History for the past 18 months including employer names, addresses, and phone numbers, dates of employment, and estimated earnings.